

The Post



Swinfen Hall Family Newsletter Spring 2024

Nikki (our Pact Family Engagement Manager), Leanne and Georgie (our Pact Family Support Workers) and Hazel, Maureen and Libby (our Pact Volunteers) are here to support you in our Visitors' Centre. Please come and talk with us if you have any questions, or just fancy a chat, during your visit time.

Family Days 2024 with William the bear

Our upcoming Family Days will be on

May 23rd June 27th July 25th August 22nd

To attend one of our Family Days, you must attend with a child, or children aged 17 or under. If the child/ren you intend to bring along the day is/are unwell, please don't attend. Do let us know and we can prioritise you for our forthcoming Family Days. For more information, please speak to your family member or staff at the centre.

Safer Custody Portal for families, friends and carers

All prisons in the West Midlands have an online safer custody portal that provides information about keeping prisoners safe and enables family or friends to share concerns via an online contact form sent directly to the prison safety team.

If you are worried and want to share a concern visit:
www.prisonersfamilies.org/pages/category/need-urgent-help?





Hints and Tips for Visits

Identification – You will need to bring photographic ID for **every visit**. If it is your first visit, we will need to take fingerprints and a photograph too – the Pact team will talk you through this when they introduce themselves to you.

Money – we don't hold any cash at HMP Swinfen Hall Visitors Centre. You can take £20 cash into the prison with you, but you cannot take notes. The coins must be in a clear plastic bag, and we do have money bags that we can share with you.

Clothing – no hoodies are permitted inside the prison visit hall. No crop tops and nothing too revealing either, please.

We are here to help – We are here to help you gain access to the establishment, this is our job, so please treat us as we treat you and that is with respect and dignity. Thank you.

Useful Information for HMP Swinfen Hall

To book a visit - visitsbooking.westmidlands@noms.gsi.gov.uk or call the booking line on 01543 484000 Monday to Friday, 9:15am to 4pm

Visiting times

- Tuesday: 2pm to 4pm
- Wednesday: 2pm to 4pm
- Thursday: 2pm to 4pm on the 1st and 3rd Thursday of the month only
 - Saturday: 2pm to 4pm
 - Sunday: 2pm to 4pm

If you would like some support from our Family Engagement Manager at Pact, please email swinfenhall@prisonadvice.org.uk for support and information

Please also use our Pact helpline for any prisoner and family queries that you may have and any advice you may need. Pact are here to help.

How William the Bear can help YOU



Here is William with his ID. William might need to show this when he arrives at the prison. This is because William is a really important person, just like YOU!



Sometimes William must put his coat or jumper through a scanner. He can do this to keep himself safe. We might ask you to do this to keep yourself safe too.

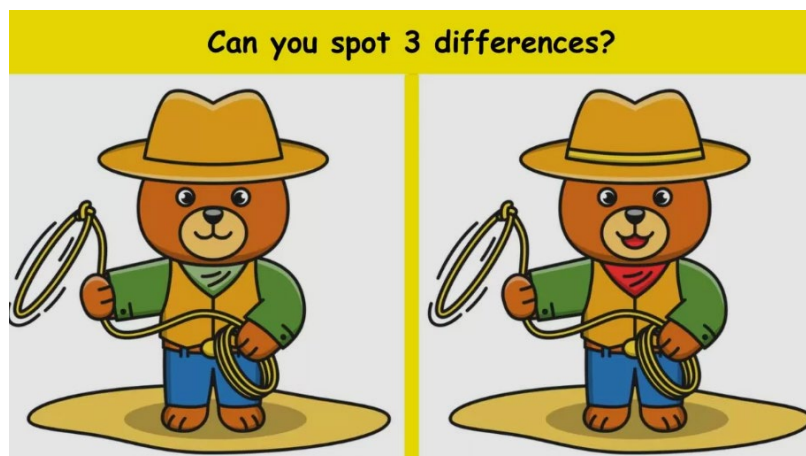


The dogs come to say hello and have a sniff at William when he comes to visit. These are clever dogs because they have a job. Their job is to keep you safe, and they are really good at it!



This is William's friend, Wilbur. He is a Worry Monster and he has an important job too. You will find him in our centre. If you have any worries, you can write them down and post them in his mouth. He gobbles them all up for you and your worries are gone. What a great job he has and what a helpful Wilbur he is.

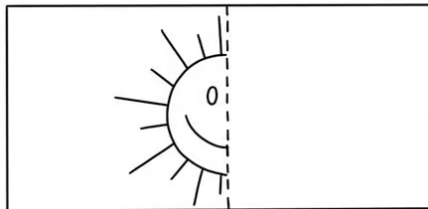
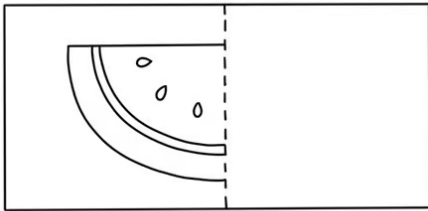
Can you spot the THREE differences between William's friends?





Enjoy a puzzle or two (or three!) whilst you wait. If you notice that these puzzles are complete when reading the Newsletter, please ask a member of the Pact team for a new copy.

Draw the Other Half



Sudoku! Each row, column and square (9 spaces each) needs to be filled out with the numbers 1-9, without repeating any numbers within the row, column or square.

Here is the puzzle. Good luck!

	9	6	3		5			
	3	7					8	
	6			5	4	9		
3	8	6	4					9
1				9				5
9					2	8	6	1
		5	2	4				9
	2					1	3	
		1		8	3	2		

Can you spot 10 differences?

Can you colour in this picture of William the Bear?



Name: _____

All about Bears

Word Search



GIANT PANDA BEAR	POLAR BEAR	BERRIES
SPECTACLED BEAR	SLOTH BEAR	GRIZZLY
HIBERNATION	POWERFUL	MASSIVE
BROWN BEAR	SOLITARY	MAMMAL
OMNIVOROUS	SUN BEAR	SHAGGY

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Novice



William's Competition Time



Please hand this page into a member of the Pact team in the centre. Treats for super entries during May and June! Good Luck!!

Hi! I'm William the Bear. Let's play a game! How many of my questions can you answer?



How many green items can you spot?

How many red items can you spot?

How many different sounds can you hear?

How many square items can you spot?

How long can you stand still for, like a tree?

_____ seconds

How many children can you count?
