



Helpline opening hours:
Monday - Friday 9am - 8pm
Saturday and Sunday 10am - 3pm

Select Language

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Worried about a prisoner?

HMP Brixton Safer Custody Contact Form

This form is for sharing non-urgent concerns about the safety or wellbeing of a prisoner. Please do not use the form to communicate non-safety related issues. If you have already shared your concern via telephone with the prison, please wait at least 24 hours before completing a contact form.

Prisons will pick up the contact form within 72 hours of you submitting it. Please note, if your concern is about a prisoner at risk of immediate serious harm please do not complete a contact form and instead telephone the prison Emergency Contact number and ask for the Orderly Officer or Duty Governor. The Prisoners' Families Helpline does not take any responsibility for the prison following up your concern. Please note that your personal data included in this contact form will be stored by the Prisoners Families Helpline in line with our privacy policy which can be viewed at www.prisonersfamilies.org/privacy-policy. Prisons will also securely store your data in line with their own privacy policies.

Your name (required)

Stephanie Falade

Your email (to enable the prison to respond to your concern)

ffaladesj743@hotmail.com

Your phone number (to enable the prison to respond to your concern)

07839 222333

Prisoner name (required)

Jamal Falade Walker

Prisoner number or prisoner's date of birth (required)

A5678ST

Your relationship to the prisoner

Mother

Please select the nature of your concern. This will help the prison Safer Custody team make sure your concern is shared with the right department in the prison. (required)

- Prisoner wellbeing needs not being met
- Prisoner health condition (mental or physical)
- Contacting a prisoner
- Prisoner debt or finances
- Prisoner emotional wellbeing
- Bullying and/or violence
- Prisoner release or move to another prison
- Drugs and/or alcohol
- Other

Please provide details of your concern or worry

Lack of physio and care for broken hand

- Jamal has a broken hand and significant bruising to his knuckles.
- Since entering custody on 02/02/2024 he has only one physiotherapy appointment for his hand, however his doctor on the outside told him he needed to see the physio monthly.
- Whilst on the outside, he had a scan that detected an abnormality with his hand. This has not been addressed since he entered prison and no treatment has yet been offered for it.

Mental health concern

- Additionally, Jamal has made numerous apps for a mental health assessment whilst he has been inside - he is struggling with anxiety and depression.
- As a family, we are concerned that his mental health is getting worse. Last night (16/07/2024) he called me in distress on the phone and said he couldn't cope.

We are concerned that if Jamal does not receive appropriate treatment and care, there is a risk that both his hand and mental health will deteriorate further. I'm happy to provide further information regarding his medical history - please call anytime.

I'd be grateful if the healthcare team could investigate and provide care for Jamal's hand and his mental health. Thank you in advance for your help.

Have you contacted the prison's Safer Custody hotline to raise this concern before? (required)

- Yes
- No

The Prisoners' Families Helpline would like to know whether this contact form has been helpful. For information about how we use your data, please see our privacy policy at <https://www.prisonersfamilies.org/privacy-policy>.

Are you happy for us to contact you by email for feedback? (required)

- Yes
- No

You will receive a return email from the Prisoners' Families helpline, confirming that your contact form has been sent to the prison Safer Custody Team

Send